THE HEART OF LEADERSHIP: HOW LEADERS ENGAGE WITH EMOTIONAL INTELLIGENCE

Emotional intelligence separates the great leaders from the mediocre ones. We can all recall a time when someone reacted in a way that seemed less than ideal.

Smart people can not only fail at inspiring and motivating teams, they can destroy interpersonal goodwill. Not everyone is a natural leader, but anyone can engage the emotions of others using emotional intelligence. Emotional intelligence is the capacity for recognizing our own emotions and those of others, for motivating ourselves and others, and for managing emotions in ourselves and in our relationships.

In this program, Melvin will present on the importance of emotional intelligence and the Emotional Intelligence Model which includes, Personal Competence (Self-Awareness and Self-Management) and Social Competence (Social Awareness and Relationship Management.) By mastering emotional intelligence, you will be able to improve relationships which in turn improves performance and results.

Participants will practice applying this critical skill through activities and exercises. You will leave this program with new knowledge and greater awareness of how to be a more emotionally intelligent leader.