

PROFESSIONAL DEVELOPMENT PROGRAMS

2014 PROGRAM CALENDAR

Date	Course	Instructor
1/9	Navigating Difficult Conversations	Deb Graham ACT Strategic
1/22	Coaching and Evaluating Performance	Matt Becker Authentic Excellence
2/4	Effective Decision Making	Bob Jewell Omega Leadership Group
2/25	Leading Change at the First Level	Rod Goelz Conner Partners
3/6	Finding Your Strengths-Based Leadership	Matt Becker Authentic Excellence
3/13	Leadership is Everyone's Business	Steve Houchin International Leadership Associates
3/26	The Power of Positive Workplace Politics	Marcia Venus Venus Leadership
4/29	Going from Peer to Supervisor	Andrea Zavakos University of Dayton
5/1	Emotional Intelligence: Becoming More Effective in Reaching Others	Abel Hernandez Coaching for Leadership and Excellence Through Emotional Intelligence
5/6	Customer Service: Developing Customer Loyalty for Life	Patti Hathaway The Change Agent
5/20	Communication Skills for Leaders	Nicky Adams University of Dayton
6/10	Time Management & Personal Productivity	Lori Tingle Performance Essentials
6/17	Enabling Others and Fostering Accountability	Steve Coats International Leadership Associates
6/26	Coaching and Evaluating Performance	Matt Becker Authentic Excellence

Date	Course	Instructor
7/10	Leading Change at the First Level	Rod Goelz Conner Partners
7/22	Managing Generations in the Workplace	Roger Fortman Fortman & Associates
7/31	Navigating Difficult Conversations	Deb Graham ACT Strategic
8/12 & 8/19	Professional Presentation Skills	Nicky Adams University of Dayton
8/21	Effective Decision Making	Bob Jewell Omega Leadership Group
9/11	Leadership is Everyone's Business	Steve Houchin International Leadership Associates
10/30	Effective Conflict Management: Tools, Process and Skills Practice	Roger Fortman Fortman & Associates
11/4	Going from Peer to Supervisor	Andrea Zavakos University of Dayton
11/20	Communication Skills for Leaders	Nicky Adams University of Dayton
12/11	Time Management & Personal Productivity	Lori Tingle Performance Essentials

Find detailed program descriptions at leadership.udayton.edu.