

## SUPERVISOR AND PROFESSIONAL DEVELOPMENT PROGRAMS

**AUGUST 30, 2012**  
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**PUBLIC \$395**  
**UD ALUMNI \$345**  
**PARTNER \$290**

# LEADERSHIP IS EVERYONE'S BUSINESS

Today's – and tomorrow's – most successful companies are creatively adapting to unceasing change and uncertainty by encouraging leadership at every level of the organization. The new competitive requirements – quality, innovation, customer responsiveness and flexibility – demand an organization filled with people taking the lead in improving processes, collaborating on products, and responding appropriately to ever-changing markets. Managers, while struggling to get better results with fewer people and resources, are realizing that full participation is not “good,” it is critical.

Only the concerted and enthusiastic efforts of everyone will give us the edge we need. This is the challenge addressed by “Leadership is Everyone's Business.” This program is based on the award-winning book, *The Leadership Challenge*, and the acclaimed management workshop based on its research.

Participants discover how they have shown leadership in the past to meet business and personal challenges, allowing them to gain the confidence and skill to increase their use of the Five Practices of Exemplary Leaders on the job. Your eyes will be opened by the group discussions and activities that take place in this program.

## THIS PROGRAM WILL HELP LEADERS:

- Recognize how leadership is key to your ability to succeed in challenging situations.
- Identify your leadership strengths and areas for improvement.
- Model the Way by ensuring personal values align with corporate values.
- Inspire a Shared Vision by contributing to your team's vision of the future.
- Challenge the Process by exploring and problem-solving opportunities for improvement within your team.
- Enable Others to Act by understanding your unique value to the team and appreciating the contributions of others.
- Encourage the Heart by recognizing the value of giving and receiving recognition from peers.



**Steve Houchin**

*Steve Houchin is passionate about helping individuals and teams discover the power of leadership. A dynamic, engaging facilitator, he works to develop leadership in senior executives, mid-level managers and front-line supervisors.*

*At the Kroger Company for 18 years, he held various positions including the role of divisional human resources director, in which he was a key member of the executive team responsible for the Po-L success of 90 retail stores, warehouse and transportation fleet. Steve also served as Kroger's corporate director of management education and development.*

*Steve earned a Bachelor of Science from The Ohio State University and completed graduate studies at Central Michigan University. His love for teaching and modeling leadership behaviors inspires participants to grow personally and professionally and impact the success of their organizations.*