



Actions Taken As a Result of Assessment

Department: Department of Communication

Date submitted: June 5, 2011

1. Outcome/objective/goal reviewed: Practical Wisdom

“All undergraduates will develop and demonstrate practical wisdom in addressing real human problems and deep human needs, drawing upon advanced knowledge, values, and skills in their chosen profession or major course of study. Starting with a conception of human flourishing, students will be able to define and diagnose symptoms, relationships, and problems clearly and intelligently, construct and evaluate possible solutions, thoughtfully select and implement solutions, and critically reflect on the process in light of actual consequences.”

2. Changes made since the last time this goal was reviewed: (If this was the first time the goal was reviewed skip to question four.) No changes have been made.

3. What prompted those changes? No changes have been made.

4. After reviewing the assessment results the department has decided to

✓ Stay the course and continue to monitor; we're satisfied that this goal is being met.

5. Changes to goal itself –

After working with this particular goal the department has decided to:

✓ Keep the wording of this goal as is and keep the same measures.

Comments: The 106 seniors graduating in the Spring of 2011 were surveyed on three occasions via email and once in person at the Senior Dinner. A total of 24 completed the survey instrument and supplied the data provided within this report. In addition faculty teaching required courses were surveyed and asked to provide additional data about the work product of their students majoring in one or more concentration within communication.

- The assessment data suggests that student perceptions of their own practical wisdom increased during their four years at UD. Specifically more than 60% of all graduating seniors indicated they had become...
 - Better listeners
 - Better decision makers

- Better analysts of communication situations
- 50% had given given a speech or a presentation to a professional group.
- 50% choose to help solve problems in the community through their participation in service organizations.