

# Credit Card Convenience Charge FAQs

## Q. Why is the University of Dayton assessing a charge for payments by credit card?

A. The University of Dayton is committed to providing a range of options for payment of educational expenses. Credit card payments have become prohibitively expensive due to fees charged to the University by credit card companies. Therefore, beginning July 1, 2014, a 2.75% convenience charge will be added to all credit/debit card payments to offset these fees.

## Q. Why is the charge 2.75%?

A. This is the percentage assessed by the credit card companies to cover the transaction cost.

## Q. Do other universities assess a convenience charge for credit card transactions?

A. Yes. An increasing number of schools are assessing a charge for credit card transactions.

## Q. What credit cards are accepted as payment?

A. The University of Dayton accepts MasterCard, Visa, Discover, and American Express.

## Q. Can the convenience charge be avoided?

A. Yes, the charge can be avoided by using one of the following methods of payment:

- e-checks – An ACH transfer from your bank account can be processed online. Log in to Porches>Flyers First/Academics>My Payment Center. Students may authorize others to access My Payment Center to set up payment plans and make payments.
- Checks may be mailed to University of Dayton Office of Student Accounts, 300 College Park Drive, Dayton, OH 45469-1600.
- Cash, checks, money orders and cashier's checks will be accepted at the Office of Student Accounts Cashier, Room 103 St. Mary's Hall.

## Q. Can a credit card payment be made by phone?

A. Credit card payments will no longer be accepted by phone. Online credit card payments provide additional security and confidentiality.

## Q. Can a credit card payment be made in person at the Office of Student Accounts Cashier?

A. The Office of Student Accounts Cashier can no longer accept in-person credit card payments. Computers will be available for students wishing to make payment using credit cards.

## Q. Will the convenience charge be included on my Statement of Account?

A. The charge will not be included on your student account. It is assessed in addition to your payment, and will be reflected on your credit card statement with a description of "University of Dayton PayPath".

## Q. Is the convenience charge refundable if the payment is made in error or is refunded?

A. No. The convenience charge is non-refundable, even if the payment is later cancelled, refunded, credited or charged back.

Should you have additional questions concerning the convenience charge, please call us at 1-800-259-7117, or send an e-mail to [bursar@udayton.edu](mailto:bursar@udayton.edu)

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