

Position Description

University Libraries Graduate Assistant for Assessment

The Libraries' assessment graduate assistant works in collaboration with the Dean and other members of the Libraries' administration to analyze survey data and annual statistics to identify trends and actionable next steps for service improvements. Additionally, the GA for Assessment will be responsible for conducting additional surveys, focus groups, and usability studies during AY 14-15 and analyzing that data. The Assessment GA will also provide support for the collection and dissemination of internal data and statistics.

Responsibilities

a. Assessment Responsibilities

- i. Analyze data collected from the campus implementation of the Ithaca Faculty and Student surveys conducted in AY13-14
- ii. Work with Libraries' administration and staff to identify and actions indicated by assessment data
- iii. Research and implement strategies for conducting ongoing assessment and user studies to shape library services, collections and spaces using a mix of qualitative and quantitative techniques
- iv. Assist with the collection and dissemination of annual Library statistics, making recommendations for improvements to the collection and dissemination processes

b. Participation with University Libraries Staff and Faculty

- i. Be an active member of the Libraries Assessment Team
- ii. Attend other team meetings as needed. Examples of other Teams include Web Site, Research and Instruction, and Marketing
- iii. Attend all-staff meetings and other functions

II. Qualifications

a. Required

- i. Experience conducting surveys and analyzing the data
- ii. Excellent analytical skills and
- iii. Strong Proficiency in Excel
- iv. Strong interpersonal and oral/written communication skills.
- v. Strong planning and organization skills and attention to detail
- vi. Ability to work independently with minimal supervision.
- vii. Ability to make effective presentations

b. Preferred

- i. Experience with qualitative data collection and analysis
- ii. Experience with data analysis tools such as SPSS, Atlas.ti and Dedoose
- iii. Experience with usability, user feedback and/or user experience

III. Compensation

Employment requires 20 hour per week (estimated August 18-May 15 with summer extension possible). Work schedule is flexible. This position pays \$1000 per month stipend and includes tuition remission up to 24 credit hours, not to exceed \$13,000 in a year.

IV. Application Procedures

To apply send letter of interest documenting how you meet the required qualifications, resume, and two letters of reference from a former employer and/or faculty member to Jane Dunwoodie, Assistant to the Dean at jdunwoodie1@udayton.edu.