

Office of Student Accounts

Director of Student Accounts/Bursar
Beth Gloekler

Billing and Student Loan Administrator
Patrick Lockett

Administrator of Student Accounts
Gwen Klemmer

Administrative Assistant
Karen Parks

Perkins Loan Administrator
Theresa Shidaker

- Head Cashier
Joni Lee
- Customer Service Representative (Cashier)
Joyce Berczelly
- Senior Billing Representative/Student Loans
Kathleen Bennett
- Student Account and Communication Specialist
Kathy Ferguson

- Senior Customer Service Representative
Cindy Rossbach
- Senior Customer Service Representative
Shirley Mahoney
- Senior Customer Service Representative
Lori Lynch
- Senior Customer Service Representative/Collections
Diane Flora

Assistant to Perkins Loan Administrator
Jackie Goetz

Banner Lead Team
Theresa Shidaker (Lead)
Kathy Ferguson
Patrick Lockett
Beth Gloekler

TouchNet Lead Team
Patrick Lockett (Lead)
Theresa Shidaker
Joni Lee/Kathleen Bennett
Beth Gloekler