Intensive English Program
Student Handbook

Fall 2016
(Revised June 2016)
Welcome to the University of Dayton from the Center for International Programs!

Thank you for choosing the University of Dayton. We are glad that you are here and hope you explore all the University has to offer. Whatever your background or goals, we promise to provide you with the highest quality English and cultural program with a personal approach.

We are here to help you. We know that learning a new language and culture can be both a reward and a challenge. Feel free to contact any of the staff in the Center. Your teachers share our interest in your welfare and will also be happy to meet with you after class. Teachers' office hours are listed on their syllabi and in Isidore on their course webpages.

Welcome to the University of Dayton community!

Amy Anderson
Executive Director
Center for International Programs

Nicholas R. Taggart
Director
Intensive English Program
# Table of Contents

## Part 1: About the Intensive English Program
- Our Mission .................................................................................................................. 4
- IEP Faculty and Staff .................................................................................................... 5
- Academic Advising – Where to Go for Help .................................................................. 6
- Calendar/Term Dates ..................................................................................................... 7
- Tuition Costs .................................................................................................................. 8
- Placement Test and Proficiency Levels .......................................................................... 9-10
- What Classes Will You Take? ...................................................................................... 10
- Daily Class Schedule .................................................................................................... 11
- More About Your Schedule .......................................................................................... 12
- Level Change Requests (New Students Only) .............................................................. 13
- Textbooks and Technology .......................................................................................... 14
- Services for Sponsored Students (منحة دراسية) ......................................................... 15

## Part 2: Attendance and Grading Policies
- Grading Policies ............................................................................................................ 17
- Plagiarism and Cheating Policy .................................................................................... 17
- Requirements to Graduate from the IEP ........................................................................ 18
- Attendance Policy and FAQ ........................................................................................... 19-21
- IEP Academic Probation and Dismissal ....................................................................... 22-23
- Student Conduct Expectations ..................................................................................... 24
- Student Complaints ....................................................................................................... 25

## Part 3: Registration & Financial Policies
- Registration Policies ..................................................................................................... 27
- When can IEP students take academic courses? ........................................................... 28
- Studying as an F2 Student ............................................................................................. 29
- Dropping Class, and Refunds ......................................................................................... 29
- Registration Holds and Financial Guarantees (الضمان المالية) ................................ 30
- The IEP Scholarship ...................................................................................................... 31

## Part 4: Life at UD/Campus Services
- Social Activities and Clubs ........................................................................................... 33
- Conversation Groups ...................................................................................................... 33
- Your Flyer ID Card .......................................................................................................... 34
- Computers and Internet Access on Campus ................................................................. 34
- Arts and Cultural Events ............................................................................................... 34
- Faith and Prayer on Campus .......................................................................................... 34
- Sports and Exercise ...................................................................................................... 35
- Medical Care/If You Get Sick ........................................................................................ 35
- Health Requirements: Vaccines and Insurance ............................................................ 36
- Safety on Campus/Emergency Phone Numbers ............................................................ 37
- Cold Weather Safety ..................................................................................................... 38
- General Advice for Adapting to American Culture ...................................................... 39

## Part 4: Appendices
- A. Phone and Email Directory ...................................................................................... 41-42
- B. Important Immigration Policies for F1 Visa Students ............................................... 43
- C. Formal Student Complaint Form .............................................................................. 44
- D. Academic Dishonesty/Plagiarism Report Form ....................................................... 46
Part 1:
About the Intensive English Program

Get the latest information!

Download a copy of this handbook at
www.udayton.edu/international/iep
Introduction to the IEP

Offering five 7-week terms of study per academic year, the Intensive English Program serves both full-time and part-time students ranging in proficiency from true beginner to high intermediate/advanced levels. Full-time students receive 21 hours of instruction per week addressing a complete range of language skills including reading and vocabulary development, writing and grammar, oral communication, and academic listening. Enrichment courses that complement the curriculum at each level are also included. IEP classes are non-credit bearing.

Both inside and outside the classroom, the Intensive English Program creates structured opportunities for interaction between U.S. and international students, to promote both language fluency and intercultural awareness, and build a sense of community. Attending classes on the main campus, our students are part of the tapestry of campus life.

Our Mission

The Intensive English Program at the University of Dayton prepares international students for success in their academic careers by:

1. Providing English language instruction rooted in best practices and delivered by a diverse team of TESOL professionals.
2. Guiding students toward autonomy as they learn, explore, and practice the habits necessary for success in U.S. higher education.
3. Partnering with university academic departments to create and facilitate opportunities for intercultural exchange.
4. Welcoming a diverse community of learners.

The University of Dayton IEP is a member of EnglishUSA (formerly the American Association of Intensive English Programs, AAIEP) and is currently seeking accreditation from the Commission on English Language Program Accreditation (CEA).

Admission to the IEP and the University of Dayton

All applications and admission decisions are made by the UD Admissions Office. Students may apply for study in the IEP, or they may apply for admission to the University of Dayton. If a student has only applied to study English, he or she is admitted for “IEP only.”

Some students are “conditionally-admitted” to the University of Dayton if they meet all requirements for admission, but they have not submitted proof of English language proficiency. These students can sometimes take 1-2 academic classes during IEP Level 5. Successful completion of the IEP is one pathway for full admission. For more information about conditional admission, click here.

The University of Dayton is an official testing site for the TOEFL-iBT. For testing dates, click here or contact Anita Middleton at amiddleton1@udayton.edu or 937-229-3146.

Placement Testing Requirement

All new IEP students must attend placement testing on the scheduled day. If you cannot attend placement testing on that day, then you must defer (wait) until the next IEP term. We will not register any students who are not here on the first day of placement testing. We will not do any late testing. All testing dates are published online at

www.udayton.edu/international/iep/program_dates.php
# IEP Administration, Faculty, and other Key People to Know

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Location</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nicholas Taggart</td>
<td>Program Director</td>
<td>Rike 111</td>
<td><a href="mailto:ntaggart1@udayton.edu">ntaggart1@udayton.edu</a></td>
</tr>
<tr>
<td>Karin Avila-John</td>
<td>Associate Program Manager (Levels 4-5)</td>
<td>Rike 113-C1</td>
<td><a href="mailto:kavilajohn1@udayton.edu">kavilajohn1@udayton.edu</a></td>
</tr>
<tr>
<td>Nichole Lucas</td>
<td>Associate Program Manager (Levels Fdn-3)</td>
<td>Rike 113-C2</td>
<td><a href="mailto:nlucas1@udayton.edu">nlucas1@udayton.edu</a></td>
</tr>
<tr>
<td>Kathy Wehkamp</td>
<td>Student Advisor &amp; Support Specialist</td>
<td>Rike 110A</td>
<td><a href="mailto:kwehkamp1@udayton.edu">kwehkamp1@udayton.edu</a></td>
</tr>
<tr>
<td>Nichole Ritchie</td>
<td>Administrative Associate</td>
<td>Rike 114</td>
<td><a href="mailto:mritchie1@udayton.edu">mritchie1@udayton.edu</a></td>
</tr>
</tbody>
</table>

## See our IEP Faculty Instructors’ profiles at [www.udayton.edu/international/about/faculty.php](http://www.udayton.edu/international/about/faculty.php)

### IEP World Associates
- Mohammed Almania
- Habeeb Al-Asadi
- Devon Dubiel
- Chenying “Ashley” Ke
- Zelong Li
- Melody Asareh Moghad
- Solange Tumusange
- Abhinand Turlapati

Location: Rike 112 (IEP Front Desk)
Email: iep@udayton.edu
Phone: 937-229-1510

The World Associates are current students at the University of Dayton. They are here to help you!

Ask a “WA” if you need to:
- find your teacher’s office
- make an appointment to see the IEP advisor
- sign up for IEP activities
- request documents for your embassy advisor
- ask any other questions about IEP or UD

### International Student and Scholar Services (ISSS)
This office helps students with immigration questions and provides social, cultural, and academic events throughout the year.

Location: Rike 204
Phone: 937-229-2748
Office Hours: by appointment, and Mon-Fri 1:30-2:30pm

- **Tim Kao**
  - Assoc. Director

- **Suzanne Richardt**
  - ISSS Advisor

- **Emily Grasso**
  - ISSS Advisor

- **Jane Fancher**
  - Immigration Coord.
## Advising and Student Services

The IEP Student Advisor tracks student progress in the IEP and helps conditionally admitted students make the transition from IEP study to full-time academic study. The IEP Student Advisor is also available to meet you to discuss your academic progress, to give advice, and to help you solve the cultural and academic challenges you might experience in the United States. The IEP Student Advisor also advises students who are struggling to make progress and advance through the IEP.

### Where to go for help with common questions

<table>
<thead>
<tr>
<th>HAVE A QUESTION ABOUT...?</th>
<th>TALK TO...</th>
<th>WHERE?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Help with your IEP classes</td>
<td>Your teachers.</td>
<td>Go to Rike 112 and ask a World Associate to call your</td>
</tr>
<tr>
<td></td>
<td>Full-time instructors have “office hours” during the week. Visit them during these times reserved for helping students.</td>
<td>teacher’s desk.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Roesch Library 501</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Ask at Rike 112 for the current tutoring schedule.</td>
</tr>
<tr>
<td>More help with your IEP classes/homework</td>
<td>The IEP Tutoring Place</td>
<td></td>
</tr>
<tr>
<td>Difficulties or complaints about your IEP schedule or teachers</td>
<td>See the IEP Student Advisor:</td>
<td>Come visit us in Rike 112!</td>
</tr>
<tr>
<td></td>
<td>Kathy Wehkamp</td>
<td>We suggest you make an appointment by speaking with the WA at the front desk.</td>
</tr>
<tr>
<td></td>
<td>Advisor office hours are:</td>
<td>An appointment is a time reserved especially for you. Please be on time for your scheduled appointments.</td>
</tr>
<tr>
<td>Questions about American culture or feeling homesick</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Taking academic class(es) during Level 5</td>
<td>or IEP Director, by appointment</td>
<td></td>
</tr>
<tr>
<td>Applying for admission to study at UD</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TOEFL/IELTS tests</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Scholarship from your embassy (SACM, etc.)</td>
<td>Need papers/letters/transcripts?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ask a World Associate (WA).</td>
<td>Rike 112</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:iep@udayton.edu">iep@udayton.edu</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>937-229-1510</td>
</tr>
<tr>
<td>Any questions about immigration/visa/I-20</td>
<td>See one of the ISSS advisors:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Tim, Emily, or Suzanne.</td>
<td>Rike 204</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:isss@udayton.edu">isss@udayton.edu</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>937-229-2748</td>
</tr>
</tbody>
</table>
IEP Calendar

The IEP program calendar is shown below. You can also find it online at the IEP website.

<table>
<thead>
<tr>
<th>Term</th>
<th>Testing &amp; Orientation begins</th>
<th>First day of class</th>
<th>Last day of class</th>
</tr>
</thead>
<tbody>
<tr>
<td>Summer 2016</td>
<td>May 10</td>
<td>May 16</td>
<td>June 30</td>
</tr>
<tr>
<td>Fall A 2016</td>
<td>August 17</td>
<td>August 22</td>
<td>October 11</td>
</tr>
<tr>
<td>Fall B 2016</td>
<td>October 13</td>
<td>October 19</td>
<td>December 13</td>
</tr>
<tr>
<td>Spring A 2017</td>
<td>January 11</td>
<td>January 17</td>
<td>March 6</td>
</tr>
<tr>
<td>Spring B 2017</td>
<td>March 8</td>
<td>March 13</td>
<td>May 3</td>
</tr>
<tr>
<td>Summer 2017</td>
<td>May 10</td>
<td>May 15</td>
<td>June 30</td>
</tr>
</tbody>
</table>

There are no regular IEP classes in July and early August. We offer only one summer session.

U.S. and Catholic Holidays Observed at the University of Dayton

During the school year, there are several United States holidays. UD is a Catholic school, so we also observe some religious holidays. On these holidays, there are no academic classes at UD and no classes in the IEP. There are also two university breaks. Follow announcements from the IEP Administration and your teachers about when IEP classes do not meet.

- **Fall:** Labor Day (the first Monday in September)
  Thanksgiving (third Thursday in November)
  Christmas on Campus (near the beginning of December)

- **Spring:** Martin Luther King Day (third Monday in January)
  Easter Weekend (near the beginning of April or late March)
  Stander Symposium (near the middle of Spring B term; no classes, but students must attend Symposium events; your instructor will give you details)

- **Summer:** Memorial Day (the last Monday in May)
  Independence Day (July 4th)

For more detailed information and exact dates for each semester:

**DOWNLOAD THE UNIVERSITY ACADEMIC CALENDAR**

or go to
https://www.udayton.edu/flyersfirst/_resources/files/registrar/academic_calendar/2016-17-academic-calendar.pdf

Remember, ask your teacher or the IEP Front Desk if you have questions about vacation dates. Your friends might be wrong!
IEP Tuition and Fees

Costs per 7 week term August 2016-July 2017

<table>
<thead>
<tr>
<th>Tuition (full-time)</th>
<th>$3,130 per term*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuition (part-time)</td>
<td>$150 per “credit hour”**</td>
</tr>
</tbody>
</table>

*Prices subject to change.
**IEP courses do not count as credit toward your academic degree program.

Additional Costs

1. **Textbooks** - the costs of textbooks will vary, but your estimated total should be around $225.

2. **Health Insurance** - the cost of your health insurance varies by insurance company. All F-1 visa students must have health insurance coverage. If you do not have one from your home country, you must purchase it prior to your arrival to the U.S.

   ***All international students must submit information about their health insurance to the university, every semester. See page 36 to read more about this requirement.

3. **Housing** – The University of Dayton requires students under 21 years of age, who are not married and without parents or guardians in the local area, to live on campus. Living on campus is a wonderful, easy way to make American friends and increase your English language fluency quickly!

   UD housing accommodations will cost between $3,550 and $5,100 per semester, depending where you are placed. See the housing website for more details on the requirement and costs, or visit the Housing and Residence Life office in Gosiger Hall. For off-campus housing costs, prices will vary.

4. **Meal Plan on Campus** - the cost of meal plans varies depending on the particular meal plan selected. The most commonly purchased University meal plan costs $2,540 per semester. Each semester lasts approximately 16 weeks. Some University housing requires students to purchase a meal plan. Click here to learn about the different meal plans offered to UD students.

   You can view all this information online at the IEP website.

How & Where to Pay Tuition

You must pay the entire amount owed to the university BY THE END OF THE SECOND WEEK OF CLASSES. Exceptions can only be made by permission of the Executive Director for the Center for International Programs.

   You can pay in person at the Cashier window in St. Mary’s Hall, Room 103.

   OR you can pay online by logging into porches.udayton.edu.

   Click on “Flyers First” and find “My Payment Center.”

- Monthly payment plans are only available to those students/sponsors who have permanent work situations in the local area.
- Billing plans are only available to embassy, military, international organization, or corporate-sponsored students and must be approved by the CIP Executive Director.
Placement Test

The IEP has six proficiency levels. Every new student takes the IEP placement test when they first arrive to campus. This includes the COMPASS computer-based listening, reading and grammar tests, and a written essay.

A new student will be placed in the same level for all of his/her classes. To learn more about the placement test, please visit our website at www.udayton.edu/international/iep/placement.php.

Level Descriptions

Foundations Level
Introductory level for students who have very little or no working knowledge of English. Students work on developing phonemic awareness, acquiring basic vocabulary with emphasis on spelling and learning basic sentence structure. Advancement from the Foundations Level to Level 1 may require more than one 7-week term.

Level 1
Beginning level for students who have some basic knowledge of English, but who struggle with simple communication situations. Students may have a basic knowledge of some grammatical structures. Advancement from Level 1 to Level 2 may require more than one 7-week term.

Level 2
High beginning level for students who understand simplified input and can be understood, but demonstrate a lack of fluency. Students begin to show understanding of verb tenses and are able to express ideas in simple written and oral language. Advancement from Level 2 to Level 3 may require more than one 7-week term.

Level 3
Low Intermediate level for students who can understand and read adapted material with some ease, but may make frequent mistakes when writing and speaking. Level 3 represents the curricular shift in focus from basic interpersonal communication skills to an emphasis on production, fluency, and accuracy in academic language skills. Advancement from Level 3 to Level 4 may require more than one 7-week term. Students who enter the IEP at Level 3 and above can reasonably expect to complete the IEP within one year.
Level 4
Intermediate level for students who understand adapted reading material and some authentic material and are able to communicate most ideas clearly when speaking or writing, but may still need support to identify and correct errors. With guidance, students can engage in authentic academic listening and collaborative speaking tasks, and produce essays on abstract concepts incorporating complex grammatical structures.

Advancement from Level 4 to Level 5 may require more than one 7-week term.

Level 5
High intermediate level for students who can read and understand most authentic reading material with guidance and engage in authentic academic speaking and listening tasks with some guidance. In writing, students are able to produce well-organized essays and incorporate source material, academic vocabulary, and complex grammatical structures. In speaking, students are able to discuss complex and abstract ideas with minimal hesitation and few errors that interfere with comprehensibility.

Achievement of proficiency required to complete Level 5 may require more than one 7-week term.

What Classes Will You Take?
All full-time IEP students are enrolled in 21 hours of class per week:

- Writing/Grammar ................................................................. 6 hours/week
- Reading/Vocabulary ............................................................. 6 hours/week
- Oral Communication/Listening ........................................... 6 hours/week
- Special Topics Course (Foundations through Level 5) .......... 3 hours/week

The goals of the Special Topics courses are:
- to provide students with additional opportunities to practice the new language they are learning in the core courses – building language skills, fluency and confidence.
- to improve students’ understanding of American culture and university expectations.

Special Topics courses are a required part of the full-time IEP curriculum. Every IEP student will be enrolled in one of these courses, every term. Similarly to the language skill courses, students must pass each level of Special Topics in order to move to the next.

Students in Special Topics Level 5 (IEP 055) who are enrolled in one or more academic courses may be allowed to drop their Special Topics course with approval from the IEP Director. Determinations are made on a case by case basis.

The content of these courses changes each level. Some courses focus on developing language skills (such as Writing Fluency, Vocabulary Development, or Pronunciation) and some courses focus on specific enrichment content (such as English for Engineering or Business, American History & Culture, and Academic Success Strategies).

About Intersection Courses
Some regular IEP courses at the advanced level are designated as “Intersection” courses. What does this mean? An “intersection” course is designed in coordination with a faculty member at the undergraduate level at UD, and the students from that undergraduate course will sometimes join the IEP course to work on shared class projects. This is a great opportunity for IEP students to gain experience working in groups with American students before they leave the IEP.
### Daily Schedule: Early

<table>
<thead>
<tr>
<th>Time</th>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00</td>
<td>Oral Communication 8:00-9:50</td>
<td>Oral Communication 8:00-8:50</td>
<td>Oral Communication 8:00-9:50</td>
<td>Oral Communication 8:00-8:50</td>
<td>Reading/Vocabulary 8:00-9:50</td>
</tr>
<tr>
<td>9:00</td>
<td>Writing/Grammar 9:30-12:15</td>
<td>Writing/Grammar 9:30-12:15</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10:00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>11:00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12:00</td>
<td>Reading/Vocabulary 1:25-3:15</td>
<td>Special Topics 2:00-3:15</td>
<td>Reading/Vocabulary 1:25-3:15</td>
<td>Special Topics 2:00-3:15</td>
<td></td>
</tr>
<tr>
<td>1:00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2:00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3:00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Daily Schedule: Late

<table>
<thead>
<tr>
<th>Time</th>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:00</td>
<td>Writing/Grammar 10:10-1:00</td>
<td>Writing/Grammar 10:10-1:00</td>
<td>Oral Communication 10:10-12:00</td>
<td>Oral Communication 10:10-12:00</td>
<td></td>
</tr>
<tr>
<td>11:00</td>
<td>Special Topics 12:30-1:45</td>
<td>Special Topics 12:30-1:45</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12:00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2:00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4:00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5:00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6:00</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Teacher Office Hours**

All teachers will be available to meet with students outside of class for a few hours during the week. These are called “office hours.” **Look at your syllabus for your teacher's schedule.** During office hours, your teacher will be at his desk ready to talk to you. You can discuss homework assignments, ask questions, and get advice or extra help. Please use this opportunity well!
How to Know Your Class Schedule

Look for Your Schedule in PORCHES
1. Go to porches.udayton.edu
2. Log in
3. Along the side, click on “Flyers First”
4. Go to “Registration Tools” (center column) and click on “Student Schedule”
5. Now you need to select the current semester (for example, Fall 2016 – IEP A).

About the Early and Late Schedule Blocks
Because of the large number of students that we teach, we have divided the program into two schedules. We call them the “Early” and “Late” schedules (see the next page for details).

- The same courses are taught in both the Early and Late schedules. The only difference is that students following the Late schedule will start and finish class later every day.
- Students will be placed in the Early or Late schedule by the IEP administration. We do our best to create balanced classes with students in mixed groups by gender, first language, and new/returning students. This provides a helpful language-learning environment.

Students’ schedules will not be changed because of difficulty travelling from housing to campus. Please read below:

Plan your Transportation to Campus Every Day

Full and part time IEP students should make a commitment to attend class regularly and on time. Therefore, it is important for you to think about how you will travel to the UD campus every day.

Please note that students who live off-campus are responsible for finding transportation to and from campus to be on campus as early as 8am and as late as 6:15pm. This means that your schedule will not be changed because of the location of your housing.

Many IEP students find housing close enough to campus that they can walk. Otherwise, students sometimes arrange to carpool with other students, or use Dayton’s RTA bus system. In addition, students with young children are responsible for arranging any necessary daycare.

The University of Dayton also offers many types of on-campus housing to meet students’ personal, cultural and religious needs. If you will be a first- or second-year undergraduate or conditionally admitted student under the age of 21, and you are not married, then you are required to live on campus. All eligible students are encouraged to live on campus, when housing is available.

For IEP students, living on campus can be a great idea, for two reasons: you can easily arrive to classes on time, and life on campus provides you with many opportunities to practice communicating in English every day! Click here to learn more about how to request on-campus housing.
Level Change Requests (New Students Only)

NOTE: Returning students may NOT request a level change. The only way a returning student can move to the next level is to pass each class!

You are a new student if you are beginning your study in the IEP for the first time. We know that a few students may not have done their best on the placement exam because, for example, they were sick or they arrived in the U.S. the night before placement testing and had no sleep.

As a new student, you may request a “change of level” if you feel you have been “misplaced” by the placement exam results. However, please note our placement test is very reliable; most new students should not need to take the secondary diagnostic test.

If you truly think you weren’t placed in the level that matches your skills, follow these directions carefully:

1. **Attend Class**
   - Attend all your classes on your schedule starting from the first day of class.
   - Participate in class and think carefully about your own skills.
   - The IEP placement test is usually very accurate. We do our best to place students in the level that matches their learning needs.

2. **Request**
   - After attending class for two days, if you believe the level is not appropriate for you, follow these directions carefully:
     1. **Write a letter** to the IEP Director, Nicholas Taggart. This letter must be typed and printed from a computer. **E-mails will not be accepted.**
     2. **Your letter must include:** your name, your student ID#, your UD email address, and your original level. You must explain why you believe you are ready for a higher level. (Your scholarship or finances is not a good reason.)
     3. **Bring your typed and printed letter to the IEP Reception Desk** in Rike Center 112.
     4. Students may NOT submit letters before the second day of class.
     5. You must **submit your level change request letter on August 24 before 1 pm** if you want to be considered.

3. **Re-Test**
   - Students who turn in letters by the deadline will take a secondary diagnostic test on August 24 at 5:30pm. Check the IEP Front Dest (Rike 112) for instructions on the specific location to meet for the test.
   - The second test has a different format from the original placement test.

4. **Final Decision**
   - The IEP Director and Associate Program Managers will carefully evaluate your test, and your letter, to see what level is right for you. If you are approved to move up to the next level, you will start your new classes the day after the second test.
   - **This decision is FINAL and cannot be appealed.**
Textbooks and Technology

Textbooks
All students must have their textbooks by the end of the first week of class. **No photocopied books or used books with markings will be allowed.** You can buy the textbooks at the campus bookstore. This bookstore is in Marianist Hall. Take your schedule and match your classes with the books you need.

**You should not buy textbooks online.** If you buy your textbook online from a website such as Amazon.com you may save some money. However, it can take a long time for your book to arrive, and the prices at the Bookstore are fair. The instructor will not wait for your book to arrive. If you choose to purchase the book online, then **you will lose points if you miss homework while you wait for the book to arrive.**

Students may return books to the bookstore ONLY IF:
- they have the correct sales receipt
- the book is in perfect condition
- the return is completed by the end of the sixth day of classes.

Technology: UD Network
During your first week on campus, you should go to Anderson Hall 028 and present your student ID card to receive your UD network username and password. This “log-in” lets you use three very important online services. You can also use this to access any computer around the university, in the Library or in computer labs.

1. **Porches.udayton.edu**
   Porches is the main university home page for anything you need to do. On this website, you will find your schedule, your student financial account, your email, and many other useful things. If you become a full-time academic student at UD, you can search for classes and register using this website.

2. **UD Email**
   Open your UD email from Porches. It is very, very, very, very, very important to check your email every day! **If you miss some important information because you did not read your email, this is no excuse.**

   To sign in to your mail, log into Porches. Then use the “Tools” menu at the top right side of the screen. Select UDmail.

   **It is EVERY STUDENT’S RESPONSIBILITY to read their UD emails EVERY DAY!**

3. **Isidore.udayton.edu**
   Every class that you take will have an Isidore site. Teachers use this website to record your grades, collect homework assignments, and share class readings and other materials. Learn to use this website so that you can complete your classes successfully.

   To sign into Isidore, log into Porches. Then use the “Tools” menu at the top right side of the screen. Select Isidore. You can also go directly to isidore.udayton.edu.
For Students Sponsored by their Government

We understand that your government allows you a limited time for English language study.
ندرك أن حكومتكم تمنحكم وقتاً محدود لإكمال دراسة اللغة الإنجليزية

We want to support your success, but you may need extra time.
نريد دعمك لكي تنجح ولكن ربما تحتاج إلى المزيد من الوقت

Language learning requires practice, practice, practice!
تعلم اللغه يتطلب الممارسه بشكل مستمر

The best way to improve your English quickly is to use it 24/7.
أفضل طريقه لتحسين لغتك هي استخدامها على مدار الساعة

If you have a scholarship from your government, you will need to send them regular information about your academic progress:
إذا كنت حاصلاً على بعثة من بلدك، ستحتاج أن تبعث لهم معلومات عن أدائك الأكاديمي بشكل دوري

“I need a grade report.”
أحتاج إلى كشف درجات

→ Go to St. Mary’s 411 for a “transcript,” or order one online through Porches.
The IEP Office does not print grade reports.
أحتاج إل إلى تقرير اللغة

“I need to report my absences/attendance/ progress in IEP.”
أحتاج إلى تقرير الحضور و الغياب

→ All requests for documents MUST use our Online Document Request Form:
www.udayton.edu/international/iep/student_support.php
أحتاج إل تقرير اللغة

“I have a new financial guarantee letter.”
عندي ضمان مالي جديد

→ ALWAYS take a copy of your new financial guarantee letter to St. Mary’s 105, the Office of Student Accounts. They need this to make sure that you don’t get a registration hold!

Recommendation Letters

If an IEP student is applying to an undergraduate or graduate program at any university, and needs a recommendation letter, the student should follow these steps:

1. **Come to the IEP Office** in Rike 112, give your student ID to the World Associate, and request a recommendation letter. Tell the World Associate what school and degree program you’re applying for.

2. The Student Support Coordinator will review your record at IEP (your grades and attendance) and determine if you are making good progress in IEP. If yes, **our office will prepare your recommendation letter.**

3. You will receive an email from iep@udayton.edu to let you know when we have sent your recommendation to the school you requested. Recommendation letters are confidential, which means they are not given to students.
Part 2: Attendance and Grading Policies

Get the latest information!

Download a copy of this handbook at www.udayton.edu/international/iep
Grading Policies

What is a Syllabus?
On the first day of every class in the IEP and at the university, your instructor will usually give you a document called a “syllabus.” It will explain the goals of the class, describe the major assignments and tests, and usually include a basic calendar for the class. The syllabus also explains your responsibilities as a student and the teacher’s policies for late and missed work. Read the syllabus carefully so that you know how to be a successful student!

Moving to the Next Level
In every IEP class, students must earn a final average course grade of 70% or higher to move to the next level.

Check your Isidore gradebook often to see how you are doing in each class. After final grades are posted, there is NO chance for extra credit or changes to your grade.

Final Exam Policies

Final exams for Writing/Grammar, Reading/Vocabulary, Oral Communication, Listening and Note-Taking, and Special Topics will take place during the last week of each term. Final exams are comprehensive; this means they test all the skills you have learned during that term.

1. Students must arrive to final exams ON TIME. Students who arrive more than 5 minutes late to a final exam will not be allowed to take the exam.

2. Final exams will be held ONLY on the scheduled date. Teachers will announce final exam dates at the beginning of each term, and post them on Isidore for students’ easy reference.

3. There will be no early exams given and no make-ups. Students with scheduling conflicts, travel plans, faulty alarm clocks, etc. will have to repeat the course if they miss the final exam. Students enrolled in academic classes: If there is a conflict between your class time and your IEP final exam time, you must notify your professor immediately that you will be absent from any classes meeting during your IEP final exams.

4. Childbirth or medical emergencies requiring extended hospitalization are some of the rare exceptions to this policy. These are handled on a case-by-case basis by the IEP Student Advisor and Associate Program Managers (APMs).
   a. Written permission for any exceptions must be sent to teachers from the APMs.
   b. If approved, teachers will enter a grade of I-Incomplete, and the final exam must be taken before registration for the next level/term or within 30 days if the student will not return the next term.

IEP Policy on Plagiarism and Cheating

Copying words or sentences from someone else’s work (like from a website, article, or book) without including a citation to show where those words or sentences came from is called plagiarism, and it is a very serious mistake in American universities. Your teachers will show you how to avoid plagiarism. In addition, if someone else does a student’s work or if someone lets a friend copy their work, that is considered cheating.

Students will get a grade of 0% on any assignment in which they have plagiarized or cheated, and the teacher will file a report with the IEP Advising Office.

Students who are reported for plagiarism a second time, even in a different IEP class, may be dismissed from (asked to leave) the Intensive English Program.
Requirements to Graduate from the IEP

In order to graduate from the University of Dayton Intensive English Program (IEP), all full-time students must complete **BOTH** requirements below:

1. Earn a grade of C- or higher in all Level 5 courses (IEP 051, IEP 052, IEP 053, IEP 055).

2. Maintain an overall GPA (grade point average) of 2.0 or higher in the program.

Notes:

1) If you fail a level of one of the following (Writing/Grammar, Reading/Vocabulary, Oral Communication), but then you pass that level at a later time, only the passing grade is calculated in your final GPA.

2) Note: all Special Topics course grades are included in the GPA.

3) What if a student passes all Level 5 classes, but his/her total GPA is below 2.0? This student does not graduate IEP and cannot move to full-time academic studies. The IEP Program Manager and Student Advisor will contact the student with requirements to be met in order to achieve full-time academic status.

Certificates

Students who graduate from IEP (see above) will receive Certificates of Graduation. You can visit the IEP office in Rike 112 to pick up your certificate, or request a certificate by sending an email to iep@udayton.edu.

Graduating during the middle of a semester: Students who know that they will graduate from IEP in the middle of a normal University of Dayton semester – in October or March – must visit the ISSS office in Rike 204 to discuss how this will affect their visa status. You have special requirements.

What is a Grade Point Average (GPA)?

The IEP and University grade point average (GPA) is based on the system at right:

<table>
<thead>
<tr>
<th>Grade</th>
<th>Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>4.0</td>
</tr>
<tr>
<td>A-</td>
<td>3.67</td>
</tr>
<tr>
<td>B+</td>
<td>3.33</td>
</tr>
<tr>
<td>B</td>
<td>3.0</td>
</tr>
<tr>
<td>B-</td>
<td>2.67</td>
</tr>
<tr>
<td>C+</td>
<td>2.33</td>
</tr>
<tr>
<td>C</td>
<td>2.0</td>
</tr>
<tr>
<td>C-</td>
<td>1.67</td>
</tr>
<tr>
<td>D</td>
<td>1.0</td>
</tr>
<tr>
<td>F</td>
<td>0.0</td>
</tr>
</tbody>
</table>

Every IEP term, the grade you get in each class is assigned points. Then we take the average of all your grades for one term. This is your GPA.

For example:

- Writing/Grammar 2…..A- (3.67 points)
- Reading/Vocabulary 2….B+ (3.33)
- Oral Communication 2…F (0.00)
- Special Topics 2……….C (2.00)
- GPA………………….. ~2.25

Term Grades and Official Transcripts

After the end of each term, you can view your final grades by logging into Porches and clicking on “Flyers First.” You can choose “View Academic Transcript” to print an unofficial transcript.

For official transcripts, please go to the Registrar’s Office in St. Mary’s Hall, Room 411, on the fourth floor. A transcript will list all the classes you have taken in the IEP and the grade you earned in each class. The IEP office **cannot** print official transcripts.
IEP Attendance Policy

Success in the university begins with a basic expectation: you will always attend class. In the Intensive English Program, time in class is not only for learning new language and skills, but also for practicing what you know. Therefore, if you are serious about improving your listening, speaking, reading and writing skills in English, then coming to class should be your first priority.

Remember that according to the United States government, “Your visa says that you are coming to the United States to study. You should not consider any action that detracts from that purpose.” In addition, many assignments are completed in class, and many quizzes and tests are given in class. This means that if you want to make progress in IEP and move up to the next level, you should attend classes every day.

Two Rules to Remember:

Students who are absent for **20% or more** of the total class hours in a term will be **dismissed**.

Arriving more than **5 minutes late**, or leaving more than **5 minutes early**, equals a one-hour absence.

Explanation:

1. **Students who are absent for 20% or more of the total class hours in a term will be dismissed.**
   Your teachers will send attendance records to the IEP Advising Office at the end of every week. You should also keep track of (remember) when you miss class. We will send warning messages by email if a student misses more than 10, 15, and 20 hours. The student’s sponsor/scholarship advisor, if applicable, will be notified.

<table>
<thead>
<tr>
<th></th>
<th>Total Hours of Class Assigned</th>
<th>20% of Total Class Hours (Limits for Dismissal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full-time IEP Schedule</td>
<td>21 hours/week, ~150 hours/term</td>
<td>30 hours in one term</td>
</tr>
<tr>
<td>Writing/Grammar</td>
<td>6 hrs/wk, 42 hrs/term</td>
<td>9 hours</td>
</tr>
<tr>
<td>Reading/Vocabulary</td>
<td>6 hrs/wk, 42 hrs/term</td>
<td>9 hours</td>
</tr>
<tr>
<td>Oral Communication/LNT</td>
<td>6 hrs/wk, 42 hrs/term</td>
<td>9 hours</td>
</tr>
<tr>
<td>Special Topics</td>
<td>3 hrs/wk, 21 hrs/term</td>
<td>6 hours</td>
</tr>
</tbody>
</table>

As you can see above, a full-time IEP student who is absent for 30 hours or more, in one term, is eligible to be dismissed from the program. More importantly, high rates of absences mean that the student is putting his learning, and his visa status, at risk. Part-time students should calculate their own 20% limit based on the number of classes they are registered for.

2. **Arriving more than 5 minutes late for class equals a one-hour absence.**
   Students who are late to class miss important information. Some IEP classes are two hours long, and some are three hours long. Your teacher will count you absent for one hour if you arrive 5 minutes or more after the class begins. Your teacher will also count you absent for one hour if you leave class more than 5 minutes early.
Common Questions about the Attendance Policy:

1) Will I get a grade for good attendance?

No – you will not get points just for being in class. However, when you miss class, you also miss hearing the directions for homework, and you miss in-class activities that are graded, such as tests, group discussions, and presentations. You cannot make up in-class graded assignments (see #3, below). Therefore, students who attend class regularly have a better chance to earn higher grades.

2) Are there excused absences?

Only for serious medical emergencies.

If you have a serious medical situation that requires emergency doctor or hospital treatment and that will prevent your regular attendance in the IEP, you should notify an IEP Student Advisor as soon as possible. Examples of a medical emergency would include being hospitalized for one or more days for an illness, or having surgery. We will ask you to provide documents from a U.S. medical doctor, licensed clinical psychologist, or doctor of osteopathy to make a decision about your status in the IEP.

- Please note that scheduled, non-emergency doctor’s visits will not be accepted for excused absences. Please schedule any doctor’s appointments for a time when you do not have class.

3) What if I am absent on the day of a scheduled test or quiz?

You are permitted to make-up one scheduled test/quiz per class per term. The test or quiz must be made up the day you return to class. After using the one make-up test/quiz, students will receive a zero for any future missed tests/quizzes in that class during that term.

- Final exams cannot be made up. Final exams must be taken on the scheduled day. Before you buy any airplane tickets, please check the IEP Calendar!
- Do not be late to your final exams. Students who arrive more than 5 minutes late to a final exam will not be allowed to take that exam. Read the Final Exam Policies on page 17.

4) What if I am pregnant?

Students who are pregnant and new mothers will be held to the same attendance policy as all other students, unless a doctor believes she should not attend school for medical reasons.

Title IX (a law of the United States Department of Education) requires a school to excuse a student’s absences due to pregnancy or related conditions, including recovery from childbirth, for as long as the student’s doctor believes the absences to be medically necessary.

This means that pregnant students should bring documents for any medically necessary absences to the IEP Office. Please make an appointment to see an IEP Student Advisor by talking to the World Associate in Rike 112.

- Please note that scheduled, non-emergency doctor’s visits will not be accepted for excused absences. Please schedule any doctor’s appointments for a time when you do not have class.
- If these excused absences total more than 20% of all classes in a single term, the student will be encouraged to visit the ISSS office in Rike 204 and request permission for a Reduced Course Load, which would allow the student to drop some or all classes and stay in the United States.
- If the birth of the baby is expected during final exam week, the student and teachers may make arrangements for alternate final exam dates. However, the Associate Program Manager must approve any alternate final exam arrangements.
- If the father is also a student, he will be held to the same attendance policy as all students.
Common Questions about the Attendance Policy (cont.):

5) What if I miss a class because…. (my flight was late/I had a hold on my account/I did not sign my final probation letter before the first day/I had a meeting with my embassy/I had a meeting with my advisor/I had to go to traffic court/I was studying for or taking the TOEFL/IELTS test)?

You will be counted absent.

6) I understand all this. But what should I do if I still need to miss a class?

Students are human beings, and that means you may have to miss one or two classes sometimes. Normally, this does not cause a big problem. If you are going to be absent, follow these steps to stay on a successful path:

- If you know you have to miss a class, email your teachers BEFORE you miss class. Explain why you will not attend. This is common practice in American universities. If you do this, teachers will be more likely to help you plan your strategies to make up missed work.

- Use Isidore and email to turn in any assignments due that day, if you can. Each teacher has his/her own late homework policy. This policy should be clearly written in the syllabus. Make sure you clearly understand your teacher’s rules about late homework.

- Remember that you are responsible for making up what you missed. As a university student, you must be your own manager! The teacher has given you a syllabus, and you should check Isidore and your email for instructions about preparing for the next class. Read all of these things carefully. Then, if you are still worried, ask your teacher or a classmate about what you missed.

  You should come to the next class with your homework prepared as much as possible.

- If you are very sick, please go to the Health Center in Gosiger Hall. See page 35 of this handbook for information about medical services at UD's Health Center.

“No-Show” Students:

We register our returning students automatically for the next term, unless we know they do not plan to return to classes. Registered students who have NEVER attended any classes after 14 calendar days from the beginning of the term will have their courses dropped. In addition, their SEVIS records/I-20s may be terminated.

Please be sure to tell an IEP Student Advisor as soon as possible if you decide to stop your studies. You will need to speak with the ISSS office in Rike 204 to manage your immigration status.
IEP Academic Probation & Dismissal Policies

We hope that all students find success and improve their English language skills quickly! When students are struggling, the IEP faculty and staff will help students try new study strategies and find helpful resources.

However, students who establish a history of not making progress in our program may be placed on academic probation, or in extreme cases, dismissed from the program.

There are 3 levels:

**Probation**

For example:
Your GPA (Grade Point Average) could be < 1.67 if you…
- fail 2 or more classes
- are absent a lot, don’t participate in class, and don’t do homework

So what?
You are required to meet your IEP advisor before the end of Week 1 of the next term. Together, you will make an action plan for success.

Most students who receive a probation warning do very well in the next IEP term!

**Final Probation**

So what?
You are at risk of dismissal from the Intensive English Program!

You must meet your IEP Advisor to get your class schedule.

Your advisor will help you make an action plan, including:
- Regular advising meetings until you achieve a GPA of 2.5!
- Attending IEP Tutoring Place and/or Conversation Groups, etc
- New strategies to solve the difficulties you are facing

Work hard and stay focused! Use the strategies that your advisor suggests.

**IEP Dismissal:**

There are 2 reasons that students can be dismissed:

1. You are absent for more than 20% of all classes in one term (= 30 hours for full-time students); or
2. You earn a term GPA less than 1.67 for three terms in a row.

(Other situations may lead to dismissal, at the discretion of the IEP Director.)
What does Dismissal Mean?

Before a student is dismissed, the student will receive warnings. Talk to us about any difficulties, so that we can help!

- If a student has been absent for 30 hours or more, he/she can be dismissed at any time during the term.
- Dismissal from IEP means that a student cannot begin academic studies at the University of Dayton, unless he or she can submit a passing TOEFL or IELTS score before the first day of class of the following semester.
- A student who has been dismissed will receive an official email notice from the IEP Director, and his or her name will be reported to the ISSS office and the Registrar. If it is during the IEP term, courses will be dropped.
- After that, for F1 students, the ISSS office will begin the process of terminating the student’s I-20/SEVIS record.

Asking for another Chance: Appealing your Dismissal

If you receive a dismissal letter and you believe you did not make the mistakes described above, you can appeal (ask for another chance).

- Write a 1-page formal letter to the IEP Director, Mr. Nicholas Taggart, and send it by email to ntaggart1@udayton.edu
- In your appeal letter, please answer these questions:
  - Why do you believe you should not have been dismissed?
  - What specific actions would you take to fix your problems and improve your grades/attendance if you were allowed to return to the IEP?
  - Include any documents (medical excuses, etc.) to show the reasons for your difficulties.
- The deadline is 7 days after you receive your dismissal letter. We will not read any appeals after this date.
- The IEP Director and Associate Program Managers will read your letter and consider your situation carefully. They will then contact you to schedule a meeting to discuss your appeal with you face to face.
- You will receive an email with the final decision of the IEP Director within 2-3 business days after your meeting.

ALWAYS check your UD email account.
Student Conduct Expectations

The IEP is a preparatory program for university-level study. Our students are adults and we expect them to respect their teachers, their classmates, and the educational opportunity they are enjoying.

⚠️ If a student is disruptive in class, he/she may be asked to leave and then marked **ABSENT.** Teachers can require a student to speak with an IEP Advisor to get permission to return to class.

**Disruptive classroom behavior includes, for example:** talking to other students during instruction, answering cell phone calls, sending or receiving text messages, leaving class frequently or for extended periods of time, sleeping, disrespecting the instructor or other students, using one's native language in class, and doing activities not related to the class. Students who arrive late should enter the classroom quietly, and quickly take a seat.

Students should also respect the work and study environment of the IEP, including behavior before and after classes in empty classrooms and hallways. They should conduct themselves as they would in a place of business and higher education. Failure to meet student conduct expectations may result in appropriate corrective measure up to and including dismissal from the IEP.

Respect the Classroom Environment

Students in the IEP are responsible for helping maintain a safe, healthy and clean environment. Please help keep our environment clean at all times by doing the following:

- **No Smoking!**
  - Smoking is not allowed on campus, inside or outside.
  - When smoking outside, please use official smoking shelters placed around campus.
  - Place all butts/discard cigarettes in the proper container.

- **Do NOT write on the tables or desks.**

- **No food in classrooms.**
  - You may have drinks, but they must have lids!
  - ALL empty cups and bottles must be placed in the trash receptacles. Pick up personal trash (cups, papers, tissues, candy wrappers, etc.) in classrooms and hallways.
  - Whether you bring your lunch or buy your lunch, please go to the Kennedy Student Union (K.U.) where you will find tables, appropriate trash containers, and a microwave oven.
  - Halal cuisine (Lebanese) is served at the dining hall in Virginia W. Kettering residence Hall.

- **When you leave at the end of class:**
  - Take all of your belongings with you. (Be sure to check underneath tables and chairs!)
  - Throw away all trash.
  - Return all chairs to their places under/next to the tables.
  - Thank you!

Children on Campus

In order for the IEP to conduct its classes and other activities safely and professionally, students are discouraged from bringing children with them to campus. If students must bring children to campus in rare and unusual circumstances, the children must be under the direct supervision of a parent or guardian at all times. When classes are in session, students should first get permission from IEP faculty or administrative staff to be sure that the child's presence will not interfere with the learning environment.

The University of Dayton and the IEP do not accept any responsibility or liability for injuries of children who are on campus in violation of the above guidelines. If at any time a faculty or staff member determines that a child is becoming disruptive, the parent will be required to take the child away from that location.
Student Complaints and Academic Appeals

The Intensive English Program (IEP) is dedicated to helping our students along the journey to competence in English, to awareness of self and sensitivity to cultural differences, and to lifelong learning, all of which will prepare them to succeed in their academic endeavors.

The IEP Director, faculty, and staff want students to be confident that they are being provided the best experience in a caring environment. If students feel their needs are not being met, they may file a complaint.

Informal Complaint
To speak with someone informally about your complaint, follow these directions:

First, speak to your teacher.

If you and your teacher cannot agree on a solution, then speak to an IEP Student Advisor.

Finally, if you still feel your complaint is not being listened to, you can speak with the IEP Director.

You can visit the IEP front desk in Rike 112 to make appointments with an IEP Student Advisor or with the IEP Director. But, you should always begin by talking to your teacher first.

Formal Complaint
To make a formal complaint, please complete the Formal Student Complaint Form.

You may get a copy in 3 locations:

1. The IEP front desk, located in Rike Center 112
2. Associate Program Managers’ Office, Rike 113
3. At the end of this Student Handbook

If you need help with completing the form or a translator, please check with a World Associate in Rike Center 112, and help will be provided.

Return your completed formal complaint form to the IEP Director (Rike Center 111) or the IEP front desk, located in Rike Center 112.

What happens after you turn in your formal complaint form?
The IEP Director will read your complaint, and will send a formal written reply to your UD email account within 10 business days. If the Director decides that a meeting is necessary, you will be contacted within 10 business days to setup an appointment to discuss your complaint.

Notice of Nondiscrimination
As a Marianist institution that values the dignity of all, the University adheres to all federal and state civil rights laws banning discrimination in private institutions of higher education. The University of Dayton is deeply committed to creating a community free of unlawful discrimination, harassment, and violence. The full description of this commitment is found in the Nondiscrimination and Anti-Harassment Policy. The University has made all employees mandatory reporters of violations of this policy (except counselors, doctors and clergy acting in that capacity).

For details of the Non-discrimination Policy and complaint process, click here.
Part 3:
Registration & Financial Policies

Get the latest information!

Download a copy of this handbook at www.udayton.edu/international/iep
Registration Policies & Late Arrival

NEW STUDENTS
All new students must be present on the first day of placement testing. There will be no late placement testing. If students cannot appear by this date, they must defer enrollment until the next IEP term. We will not register any students who are not here on the first day of placement testing.
All testing dates are easily found online at www.udayton.edu/international/iep/program_dates.php

RETURNING STUDENTS:
The IEP office will automatically register continuing students for the next IEP term, unless they have transferred out, graduated IEP, officially withdrawn from classes, or been dismissed from IEP.

! It is very important that all students be registered and able to attend classes from the first day of every term!
Below, you will find important policies about registration and arriving late to a term:

1) If we register you for class, but you never go to class:
IEP will drop a student's courses if s/he never appears for any classes by the end of 14 calendar days (two weeks). We must notify the ISSS office of all no-shows, and the student’s SEVIS record (I-20) will probably be terminated. Note: This is not an official dismissal from IEP; these students may return in the future.

2) If you can’t get a schedule because you have a hold:
The deadline for all continuing students to fix holds and be registered for classes is 14 calendar days (two weeks) after the start of classes. Students who cannot fix their holds before this deadline cannot study in IEP during that term. They should see ISSS and do a temporary withdrawal. They are welcome to return in a future term.

Our office regularly sends email messages to all continuing IEP students about their holds, with instructions to fix them. Therefore, continuing students should be able to fix holds before the next term begins. Any days a student misses because he/she did not fix a hold will be counted as absences.

3) If you want to return to IEP after a break of only 1 term (not including summer):
Students who have previously studied in IEP, but who have taken a break for one or more IEP terms, must contact IEP at least 30 days before the start of the term when they wish to return. They are also required to contact the ISSS office (issss@udayton.edu). This ensures that IEP can adequately plan classroom space and teacher assignments. It also ensures that the student’s studying is not disadvantaged by late registration, or registration in an inappropriate level.

4) If you want to return to IEP after taking a break of 2 or more terms:
Students who have previously studied in IEP, but who have taken a break for two or more IEP terms, must re-take the placement test.

This is to ensure that the student is placed in the most appropriate level for his/her language proficiency, so that he/she will have the best learning experience. IEP does not guarantee that a student will be placed at or above the students’ previous level of enrollment, since the students’ language skills may have declined over time without active practice. Note: These students will be held to the same placement testing policy as new students. (No late placement testing).
When Can IEP Students Take Academic Courses?

General Rules About Taking Academic Classes BEFORE Graduation from IEP:
- This is ONLY allowed for Level 5 students with conditional admission.
- Students must be in good standing and have good attendance. Students must have an overall GPA of 3.0 or better in IEP classes.
- Students on IEP academic probation may not register for undergraduate or graduate classes.
- Current IEP students may NOT register for ENG 100 or 200, or CMM 100.
- In Fall B and Spring B, you cannot start a new academic course, because it is the middle of the UD semester.

How to Register:
1. Read the chart below. Are you allowed to take an academic class?
2. Visit your academic advisor to get his/her permission. If you don’t know who your academic advisor is, visit Rike 112 and ask for help. Your advisor will sign a paper called “Add/Drop Form” for you.
3. Bring the “Add/Drop Form” to the IEP Office. The Student Advisor or IEP Director will review it and sign it if you are in good standing in the IEP and meet the requirements in the chart below.
4. Finally, pick up your signed “Add/Drop Form” from the IEP Office. Go to St. Mary’s 411 (Flyers First) to get the class added to your schedule. That’s it!

<table>
<thead>
<tr>
<th>Do you have admission to UD?</th>
<th>Describe your IEP schedule:</th>
<th>Then you may register for ___ academic credit hours:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Graduate Student (Masters or Ph.D.)</td>
<td>Full-time Level 5 schedule</td>
<td>up to 3 cr.</td>
</tr>
<tr>
<td>Graduate Student</td>
<td>Already passed one or more Level 5 subjects</td>
<td>up to 3 cr. (remember, 6 credits is full-time for graduate students!)</td>
</tr>
<tr>
<td>Undergraduate Student</td>
<td>Full-time Level 5 schedule</td>
<td>up to 3 cr.</td>
</tr>
<tr>
<td>Undergraduate Student</td>
<td>Already passed one or more Level 5 subjects</td>
<td>6-9 cr.</td>
</tr>
<tr>
<td>Don’t have conditional admission yet</td>
<td>Any Level 5</td>
<td>Undergraduate students: No classes. Graduate students: 3 credits per semester, for a total of 6 cr. maximum. Get permission of the department</td>
</tr>
</tbody>
</table>

Special Rules by Major:
- Students who are undergraduate business majors must be level 5 in all IEP subjects in order to begin taking academic classes.
- Students in the MBA program and Educational Leadership graduate program are not permitted to take any academic classes while in IEP.

Always check with your Academic Advisor. Each department may have different rules.
Studying as an F2 Visa Student

- In our IEP, we limit F2 students to a **maximum of 15 hours/week**.
- Why? According to the United States immigration regulations, F2 visa students **may not study full-time**.
- F2 students should meet an IEP Advisor before the end of each term, to plan their next-term class schedule.
- **F2 Students are expected to follow and understand the IEP Attendance Policy and the Probation and Dismissal Policy**.

Students on F2 visas who are dismissed from IEP (according to the Attendance or Probation policies) **cannot continue studying** in our program. However, this will have no impact on their immigration status.

Dropping Classes

Full-time students in IEP are required to register for 21 hours/week. If you have already passed one or more Level 5 classes, this is the only reason your schedule would be less than 21 hours/week.

**Important:** IEP students **cannot drop classes after the end of Week 4** except in case of emergency where the student will return to the home country immediately.

Students who want to drop all IEP classes and return to their home country for a break must see the ISSS office to complete an “Authorized Withdrawal” process.

Students who want to drop all IEP classes and transfer to another school must visit the ISSS office. These students MUST complete official procedure for transferring with the help of the ISSS advisor, or their I-20s may be terminated (cancelled). In addition, if classes have already started, we strongly suggest that these students complete the current IEP term before transferring.

Students who have achieved TOEFL or IELTS scores that meet the minimum for university admission should see the end of this handbook for policies about when they can drop IEP classes.

Refunds

The Intensive English Program follows the University of Dayton’s policy on refunds for dropped courses.

<table>
<thead>
<tr>
<th>Students who drop all IEP classes...</th>
<th>... will receive ___% refund:</th>
</tr>
</thead>
<tbody>
<tr>
<td>during the first week of class</td>
<td>65%</td>
</tr>
<tr>
<td>during the second week of class</td>
<td>30%</td>
</tr>
<tr>
<td>during the third week, or later</td>
<td>0%</td>
</tr>
</tbody>
</table>

Students who are on payment plans or who, for whatever reason, have not yet paid all tuition fees and/or other fees due the school WILL be billed for the entire amount due upon and after withdrawal and will be held legally responsible for these fees. **In other words, if your government does not pay, the University will ask you to pay.**

For **sponsored students**, rules for refunds are the same as those for non-sponsored students. Absolutely NO fees (i.e., general fees, textbook fees, housing fees, etc), other than the approved percentage of tuition fees, are refundable. **Sponsored students should tell the embassy advisor before dropping IEP classes.**
About Registration Holds

You do not have to personally register for IEP classes. The IEP administration will complete registration for you before the first day of classes. Registration is based on the level you place into (new students) or on the level you have passed into (returning students).

If you are not registered for classes on the first day, it may be because you have a “Hold” on your account. Why? There are many possible reasons:

- You have not paid your tuition for a previous term, or are more than 30 days late for the current term.
- You have not given the Bursar a Financial Guarantee letter with the appropriate term dates on it.
- You have not paid a parking ticket or a Health Center bill.
- You have not completed the Health Insurance Waiver through Porches.
- You have not given the Health Center your immunization records.
- You have not given the Registrar a correct local (Dayton-area) address where they can send your bills.

The University does not allow registration for classes until all holds are removed from your account. If you have a hold, you cannot attend class and you will be counted absent.

How do you know if you have a hold on your student account?

- Check your UD email account!
- You can also come to the IEP Office in Rike 112 and ask the World Associates to check your account.

Billing and Financial Guarantees

All financial business for the UD Intensive English Program is coordinated through the university’s Office of the Bursar. The IEP does not handle billing ourselves. Below, you will find information about paying the deposit to confirm your enrollment; regular tuition and fees; and tuition refunds.

Deposit

Applicants must pay a non-refundable deposit of $400 for the Intensive English Program. This deposit is required to reserve a confirmed spot in your first IEP term. After registration at the University of Dayton, the deposit is applied to the student's first term tuition amount.

Financial Guarantee Letters - الضمان المالي

If you are a sponsored student (you have a scholarship from your government, employer, or school):

- You are responsible for getting a Letter of Financial Guarantee, with the correct dates of the term, from your sponsor.
- You are responsible for sending your grade reports and any other documents to your advisor in early enough time to maintain your active scholarship.
- Submit all Letters of Financial Guarantee to:
  Office of Student Accounts
  St. Mary’s Hall, Room 103
The IEP Scholarship

The Intensive English Program offers a partial scholarship to one IEP student per 50 students each seven-week term. The IEP Scholarship will cover 25% of full-time tuition for a returning student, but does not cover fees or books. Students must formally apply for the IEP Scholarship. The IEP Director will announce when it is time to apply, by sending an email to all current students.

Are you eligible (Can you apply)?

1. Applicants must be F-1 or J visa students who are enrolled and registered for full-time IEP study for the term for which they are requesting the scholarship.
2. Applicants must pay all fees and the remaining tuition according to the University’s payment guidelines and requirements.
3. Before applying for the scholarship, applicants must have already completed at least one term of full-time study at IEP for which they must have paid personally (or a family member) and they must have paid full fees and tuition amount.
4. Applicants must have demonstrated satisfactory attendance (absent or tardy in no more than 10% of class hours) during their previous term at IEP; they must have received all A's or B's in their IEP classes.
5. Students at any level of study in the Intensive English Program may apply.

How to apply:

Write a detailed letter (not an e-mail) to the IEP Director.

* You can also prepare and record a short video where you are speaking about the topics below, if you prefer. We can accept this instead of the letter.

In your letter or video, you must include ALL of this information:

1. Your name and university ID number
2. The reason you are applying for the scholarship
3. Examples of things you have done to improve your English and understanding of American culture, outside of the classroom
4. Your future academic/career goals, and how you will use your English training and further education to reach them

Finally, attach the letter or short video to an e-mail. Send your application to Nicholas Taggart (ntaggart1@udayton.edu) before the deadline that was announced.

How we choose the scholarship winners:

The IEP Director and Associate Program Managers will review all scholarship applications carefully. Their decision will be based on: (a) the application letter, (b) the student’s involvement on campus or at IEP, and (c) the student’s academic performance.

Students may re-apply for a second term if all other requirements are met.

NOTE: At the end of the fourth week of the award term, this scholarship may be cancelled if any or all of the following conditions are not met:

1. The award recipient must have no more than 10% absences for the first four weeks of the award term. Exceptions made in cases of physician-verified illness.
2. The award recipient must maintain satisfactory grades in all of his or her classes throughout the first four weeks of the term.
3. If the scholarship is cancelled, the student must pay the remaining tuition by the end of the term.
Part 3:
Life at UD / Campus Services

Get the latest information!

Download a copy of this handbook at
www.udayton.edu/international/iep
**IEP Social and Cultural Activities**

Every semester, the IEP organizes a variety of field trips, social activities, and other ways for IEP students to enjoy the city of Dayton, get to know U.S. students and other international students, and feel comfortable at UD.

**DOWNLOAD THE IEP STUDENT ACTIVITIES CALENDAR** (or ask at the IEP front desk!)

---

**Global Game Nights**

**Sponsored by: Intensive English Program**

This was a new program in Fall 2015 and it was very popular! Global Game Nights are offered **4 times every semester**.

- Both IEP and American students are invited.
- Meets in Rike Center 108 lounge.
- Every Global Game Night has a different theme. For Spring, we’ll be learning games from Asia, Africa, the U.S.A., and more!
- Free snacks! Bring a friend, or meet a new friend!

We will announce specific dates and times the week before each Global Game Night. See you there!

---

**Breaking Bread: Sharing Food, Sharing Culture**

**Sponsored by: Center for International Programs, Office for Mission and Rector, and Office of Community Wellness Services.**

Breaking Bread is an intercultural program that brings international and American students together through the sharing of food. Breaking Bread includes three dinner meetings:

- Dinner #1: American students prepare traditional U.S. foods.
- Dinner #2: International students prepare traditional foods from their home countries.
- Dinner #3: Participants will share in a meal in a student neighborhood house.

Breaking Bread is offered once every semester. To join, you must sign up at Rike 204.

---

**UD Student Clubs: Meet New People & Practice English!**

As an IEP student, you are a part of the UD student community. This means you can join student clubs that you are interested in. This is one of the best ways to make friends with American students! It will also help you improve your English and understand how to adapt to American culture.

To find clubs that match your interest, check these options:

- During the first week of classes every August, go to “Up the Orgs Day” on KU field to meet student club directors face-to-face and ask questions.
- Clubs that volunteer to help people in need: [www.udayton.edu/ministry/csc/clubs/](http://www.udayton.edu/ministry/csc/clubs/)

To join the University of Dayton International Students Club, follow their Facebook page for meeting announcements: [www.facebook.com/udayton.internationalclub](http://www.facebook.com/udayton.internationalclub)
Flyer ID Card/Flyer Express

Pick up your Flyer student ID card at the Power House during your first week on campus. Bring your passport and be ready to have your photo taken. All students are required to have the card.

You can put money on your Flyer Card and use it like a debit card – this is called “Flyer Express.” You can pay with Flyer Express at all dining location on campus, the Bookstore, Library, and many places on Brown Street.

- Flyer Card Information: www.udayton.edu/finadmin/campus/campuscard/flyercard.php
- Flyer Express Information: www.udayton.edu/finadmin/campus/campuscard/flyer_express.php

Computers and Internet

Computer labs with computers and printers are available in Roesch Library, the Anderson Center, Kettering Labs, St. Joseph Hall and the Science Center. Students may access these computers with their UD username and password.

To get your UD username and password, go to Anderson Center, Room 028.

Make sure your word processing software is set to American format (left to right)!

Arts and Cultural Events on Campus

As an IEP student, you are welcome to participate in any and all activities on campus for University of Dayton Students. The university hosts many arts events, musical performances, and academic lectures throughout the year.

To find out about upcoming events, talk to other students on campus and check these websites:

- udayton.edu/calendar for sports, lectures, and some club meetings
- www.udayton.edu/artstreet/events for music, art, and films
- www.udayton.edu/international/connect for international events

Faith and Prayer: Campus Ministry

The University of Dayton was founded and is guided by the Marianists, a Roman Catholic order. Our Marianist vision and mission help students develop critical minds and compassionate hearts. We strive to make the University a place where all are welcome, respected and supported.

All programs, service experiences, immersion trips, and retreats offered by Campus Ministry and the Center for Social Concern are open to students from all faiths. For more information, please visit www.udayton.edu/ministry/csc/

There is a Prayer Room located in Rike Center 205. It is available Monday through Friday from 7:30 am-7:30 pm. UD’s Muslim Student Association organizes Friday prayer every week during academic semesters in Rike Center 205 (women's entrance Rike 207).
Sports and Recreation

The “RecPlex” offers basketball courts, weight machines, a swimming pool, and other fitness activities. If you like to play basketball or soccer, you can also join an "intramural" sports team - that means you play against other UD students on a regular schedule. Membership fees at the RecPlex are not included in IEP tuition. Undergraduate students learn more at udayton.edu/studev/health_wellness/campusrec/facilities/recplex.php

Medical Care

What to do if you are sick?
If you are sick, email your instructors to tell them you will not be able to attend class. For students’ own personal health and for the health of others, we request that they stay home and rest when they are sick. If a student has a fever of 100 degrees F. (37.8 degrees C.) or more, he or she should see a doctor. He/she should not return to classes until the fever has been normal for 24 hours.

- If you are ill and need to see a doctor, you can make an appointment at the Student Health Center. See “Student Health Center” below.

- If you have a serious medical emergency, such as a broken bone, a severe cut, chest pains, or a head injury, go to Miami Valley Hospital's Emergency Room. It is open 24 hours a day. It is located at 1 Wyoming St., Dayton, Ohio. The telephone number is (937) 208-2444. If this is an emergency, dial 911 and an ambulance will pick you up and take you to the Emergency Room.

Student Health Center

To see a doctor at the UD Health Center, you need to make an appointment, but you should be able to see a doctor the same day. Walk-ins are only for minor emergencies such as a small cut. The Health Center has three doctors: Dr. Mary P. Buchwalder (female), Dr. Anthony E. Foley (male), and Dr. Mary Lou Zweisler (female).

- Location: Gosiger Hall
- Hours: Monday through Friday, 8:30 a.m. to 5:30 p.m.
- Make an appointment by telephone or online at myhealth.udayton.edu
- Bring your student ID card to the appointment.
- All charges will be added to your student account.

UD Student Health Center (937) 229-3131
Miami Valley Hospital - Emergency Room (937) 208-2444
Carefinders (937) 208-3463
Will help you find a Doctor close to your location
Health Requirements Form (Immunizations)

To protect the health of everyone on campus, the University requires all students to provide immunization information and do a Tuberculosis (TB) screening.

Your doctor must complete the health requirements form before you come to campus. The forms are available here: udayton.edu/studev/health_wellness/healthcenter/vaccine/index.php

Download the English version >>
Download the Chinese version >>
Download the Arabic version >>

Simply download the form of your choice, ask your doctor to complete it, and send the completed form to the University of Dayton Health Center by fax or postal mail:
300 College Park | Dayton, OH 45469-0900 | Phone: 937-229-3131 | Fax: 937-229-3107

Questions? Please contact the Health Center at healthcenter@udayton.edu.

Health Insurance Verification

All international students are required to show that they have health insurance that will cover them during their studies at the University of Dayton. You must fill out a form online once every semester with information about your health insurance. The online form is called “verification.”

"How do I verify my health insurance?"
The waiver is a short online survey. You can find it on Porches. You will need to give your insurance company’s name and your policy number. If you do not have health insurance, please purchase it before accessing the waiver.

"Where do I find the verification survey?"
Log in to Porches. Click on the link for “Flyers First (Academics).” Then look for the link to the 'International Health Insurance Verification.'

"When is the deadline for completing this?"
You will get emails when it is time to complete this requirement EVERY SEMESTER. Always read your UD email often! If you do not pay attention to emails about the Health Insurance Verification, you will not be able to register for classes in the next semester. This will result in the automatic termination of your I-20 and your immigration status will be cancelled. So don’t miss the deadline!! Please be a responsible college student.

"What kind of insurance must I buy?"
The policy allows students to choose what type and amount of coverage is best for them.

"Where can I go to find health insurance for international students?"
Some popular international student health insurance providers are:

ISO Insurance: http://www.isoa.org/
Visit Insurance: http://www.visitinsurance.com/
Compass Insurance: https://www.compassstudenthealthinsurance.com/

The list above is provided to help you, but the University of Dayton does not officially endorse these companies. Students are free to choose a health insurance plan that best suits their needs. You should do good research before you buy insurance.

Questions?? Please contact studentinsurance@udayton.edu, or visit the ISSS office at Rike Center 204.
Safety On Campus

Ohio is a very safe state. People are friendly and helpful, they drive safely, and they look out for strangers. At the same time, you should use the same cautions you use in any big city.

If you have to be out very late at night, do not walk alone after dark, and avoid alleys (narrow back streets). Walk with friends. Lock doors and windows when you leave your residence and when you go to sleep for the night. When you are walking alone, pay attention to the environment around you.

If you are walking on campus late at night (from the library to your dorm, for example), you can call Public Safety. The phone number for this service is 937-229-2121. They will pick you up and drive you to another location on campus, so you do not have to walk alone late at night.

Personal Property: Please do not leave book bags or other valuable personal property unattended in classrooms, the library, or anywhere on campus. The IEP is not responsible for damage or loss of personal property that is left unattended.

Emergency Telephone Numbers

On campus, for emergencies call Public Safety at (937) 229-2121 or 911

University of Dayton Public Safety
On-campus police and emergencies          (937) 229-2121

Emergency number
Use this to call an ambulance or police response for severe illness, accident, or crime; same number anywhere in USA

Yellow Cab
Taxi service in Dayton                   (937) 228-1155
Cold Weather Safety

The winter season in Ohio can be very cold and snowy. Many of our IEP students are not experienced with this kind of weather. Please read the following advice carefully and stay safe this winter!

DRESS WARM!! Heavy coat, scarf, gloves, hat, boots and warm socks! You need to keep warm!! Your ears, nose, fingers and toes are the first things to get frost bitten.

DRESS IN LAYERS! Especially when coming to and from class! Put a t-shirt under a sweater under a heavy coat. You can layer the clothes on so you stay warm walking to and from class. You can take off your extra layers while in class.

STAY INDOORS! Even if you are dressed appropriately, you should not stay outside for long periods of time. In general, no longer than 30 minutes.

DRINK A LOT OF WATER. When it’s this cold, people tend to forget water in favor of warmer drinks, but water keeps your body strong and healthy.

Emergency School Closings for Bad Weather
The first notice of a school closing or delay will be announced in your UD email. If there is extremely bad weather, CHECK YOUR UD EMAIL. If you do not see a message, then classes will still meet.

Items to keep in your car during bad weather, for emergencies:

- Blanket(s) and some extra clothes
- Flares/Matches/Flashlight
- Snacks /bottled water
- First Aid Kit
- Cell Phone charger
- Map or GPS
- Pieces of cardboard & small shovel for digging snow from under your tires
General Advice about American Culture

Moving to a new country (or continent!) can be both an exciting and scary process. You are likely to experience something called “culture shock”, which is when the differences between your home and the US can become difficult to deal with. Don’t worry, you are not alone! Most people, when living in a new place, experience some culture shock – and there are lots of resources here to help you adapt. If you ever feel lost or confused, check back here for some helpful hints, or ask a friend!

General Hints for Living in the US

Alcohol: In the United States, a person must be 21 years old to drink alcohol legally. Underage drinking and supplying alcohol to an underage person are both crimes in the United States. Also drinking while driving has severe legal penalties.

Eye Contact: In the United States, eye contact is very important. Looking at people’s eyes during a conversation shows respect (when you are listening) and honesty (when speaking).

Food: American food might be quite different from the food in your home country. Take the time to try a variety of American foods to find out what you like. We have more than hamburgers and pizza! Part of the fun of being in a new country is discovering the food and culture of the country.

Language: It is recommended that students use English as much as possible while studying in the IEP. Frequent usage of English will make the adjustment to living in the U.S. easier and will greatly increase the likelihood of academic success.

Names: Use “Mr.”, “Mrs.”, or “Ms.” when you speak to people, especially when they are older than you or in formal situations. If someone tells you to call them by their first name, then you can do that.

Negotiating Prices: In the United States, the price listed on a product is generally not negotiable. The exception to this is high priced items such as cars and houses.

Polite Words: Use words and phrases such as “please”, “excuse me”, and “thank you” in all your conversations with classmates, teachers, advisors, and businesspeople.

Questions: In the United States, asking questions is seen as a good way to learn and show interest. Students are encouraged to ask questions in class.

Smoking: Smoking is not permitted inside any building on the University of Dayton campus. If you smoke, there are designated outdoor smoking areas you can use. If you’re not sure, you can look for signs, or just ask! But be aware, many Americans do not approve of smoking and it is not permitted to smoke indoors at restaurants and businesses.

Time: In general, Americans value punctuality. When specific times are given for events, it is expected that everyone involved will be on time or maybe a little early.

Visiting Someone’s Room or Office: Many Americans keep their office or dorm room doors open when they are in the room. Before you enter the room, you should still knock or ask if it is okay for you to enter the room.

(This list is taken from the Georgia Southwestern State University English Language Institute)
Part 4: Appendices

CIP Phone Directory
Immigration Highlights for IEP Students
Formal Student Complaint Form
Academic Dishonesty Incident Form
# APPENDIX A
## Center for International Programs (CIP) Directory

<table>
<thead>
<tr>
<th>NAME AND TITLE/AREA</th>
<th>CONTACT INFORMATION:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Amy Anderson</strong></td>
<td>(937) 229-3514, Rike 207B <a href="mailto:anderson2@udayton.edu">anderson2@udayton.edu</a></td>
</tr>
<tr>
<td>Executive Director of the Center for International Programs</td>
<td></td>
</tr>
<tr>
<td><strong>Charlotte Hansen</strong></td>
<td>(937) 229-3516, Rike 209 <a href="mailto:chansen1@udayton.edu">chansen1@udayton.edu</a></td>
</tr>
<tr>
<td>Administrative Services Coordinator</td>
<td></td>
</tr>
<tr>
<td><strong>Sangita Gosalia</strong></td>
<td>(937) 229-4907, Rike 203 <a href="mailto:sgosalia1@udayton.edu">sgosalia1@udayton.edu</a></td>
</tr>
<tr>
<td>Associate Director, Campus Engagement</td>
<td></td>
</tr>
<tr>
<td><strong>Chanel P. Wright</strong></td>
<td>(937) 229-4283, Rike 203 <a href="mailto:cwright3@udayton.edu">cwright3@udayton.edu</a></td>
</tr>
<tr>
<td>Program Coordinator, Campus Engagement</td>
<td></td>
</tr>
<tr>
<td><strong>Karen McBride</strong></td>
<td>(937) 229-3553, Rike 212A <a href="mailto:kmcbride1@udayton.edu">kmcbride1@udayton.edu</a></td>
</tr>
<tr>
<td>Director of Education Abroad and Partnerships</td>
<td></td>
</tr>
<tr>
<td><strong>Kelly Trail</strong></td>
<td>(937) 229-3534, Rike 208B <a href="mailto:ktrail1@udayton.edu">ktrail1@udayton.edu</a></td>
</tr>
<tr>
<td>Assistant Director, Education Abroad</td>
<td></td>
</tr>
<tr>
<td><strong>Erin Gahimer</strong></td>
<td>(937) 229-3534, Rike 211 <a href="mailto:egahimer1@udayton.edu">egahimer1@udayton.edu</a></td>
</tr>
<tr>
<td>Programs Coordinator, Education Abroad</td>
<td></td>
</tr>
<tr>
<td><strong>Heather Schieman</strong></td>
<td>(937) 229-1251, Rike 210 <a href="mailto:hschieman1@udayton.edu">hschieman1@udayton.edu</a></td>
</tr>
<tr>
<td>Education Abroad Advisor</td>
<td></td>
</tr>
<tr>
<td><strong>Regina Lloyd</strong></td>
<td>(937) 229-3728, Rike 208 <a href="mailto:rlloyd1@udayton.edu">rlloyd1@udayton.edu</a></td>
</tr>
<tr>
<td>Administrative Coordinator, Education Abroad</td>
<td></td>
</tr>
</tbody>
</table>

**International Student and Scholar Services (Rike 204)**

<table>
<thead>
<tr>
<th>NAME</th>
<th>CONTACT INFORMATION:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Tim Kao</strong></td>
<td>(937) 229-2748, Rike 204B <a href="mailto:tkao01@udayton.edu">tkao01@udayton.edu</a></td>
</tr>
<tr>
<td>Associate Director, International Student &amp; Scholar Services</td>
<td></td>
</tr>
<tr>
<td><strong>Jane Fancher</strong></td>
<td>(937) 229-2748, Rike 204 <a href="mailto:jfancher1@udayton.edu">jfancher1@udayton.edu</a></td>
</tr>
<tr>
<td>Immigration Coordinator, International Student &amp; Scholar Services</td>
<td></td>
</tr>
<tr>
<td><strong>Suzanne Richardt</strong></td>
<td>(937) 229-2748, Rike 204E <a href="mailto:srichardt1@udayton.edu">srichardt1@udayton.edu</a></td>
</tr>
<tr>
<td>International Student Advisor, International Student &amp; Scholar Services</td>
<td></td>
</tr>
<tr>
<td><strong>Emily Grasso</strong></td>
<td>(937) 229-2748, Rike 204A <a href="mailto:egrasso1@udayton.edu">egrasso1@udayton.edu</a></td>
</tr>
<tr>
<td>International Student Advisor, International Student &amp; Scholar Services</td>
<td></td>
</tr>
</tbody>
</table>

**Intensive English Program Faculty and Staff (Rike 112)**

<table>
<thead>
<tr>
<th>NAME</th>
<th>CONTACT INFORMATION:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Nicholas Taggart</strong></td>
<td>(937) 229-3272, Rike <a href="mailto:111ntaggart1@udayton.edu">111ntaggart1@udayton.edu</a></td>
</tr>
<tr>
<td>Director, Intensive English Program</td>
<td></td>
</tr>
<tr>
<td><strong>Karin Avila-John</strong></td>
<td>(937) 229-3571, Rike 113C1 <a href="mailto:kavilajohn1@udayton.edu">kavilajohn1@udayton.edu</a></td>
</tr>
<tr>
<td>Associate Program Manager</td>
<td></td>
</tr>
<tr>
<td><strong>Nichoile Lucas</strong></td>
<td>(937) 229-1513, Rike 113C2 <a href="mailto:nlucas1@udayton.edu">nlucas1@udayton.edu</a></td>
</tr>
<tr>
<td>Associate Program Manager</td>
<td></td>
</tr>
</tbody>
</table>
NAME AND TITLE/AREA:

IEP Full-Time Instructors:
Andrew Watson
Benjamin Martin-Bean
Cheryl Hils
Christen Bouchard
Courtney Colborn
Janice Showers
Jeri Taylor
Julie Prugh

IEP Adjunct Instructors:
These are part-time instructors.
You must contact these instructors directly if you want to meet them.
Ask for a specific appointment.

CONTACT INFORMATION:

To contact your teacher, ask the World Associate at the desk in Rike 112.

OR

Read your syllabus for your teacher’s email address and office phone number.

Other Important Offices at UD

These offices are open from Monday-Friday: 8:30 a.m. to 4:30 p.m.

International Admissions Office
Ask about conditional admission to UD academic programs

Office of Student Accounts
Billing, Payments, Sponsored Students, Financial Guarantees

Flyers First Office
Ordering Transcripts, Academic Course Registration

UDIT Help Desk
For any on-campus internet/computer problems

International Student Learning Services
Ya You, Coordinator. For help with classes after IEP.

Housing and Residence Life
Questions about living on campus

Global Learning Living Community
Live in apartments with international and U.S. students

Parking Services
Purchase a parking permit; pay any tickets
APPENDIX B
Immigration Highlights for IEP Students

If you graduate from IEP in October or March:

A conditionally admitted student who completes IEP in the middle of the UD semester must enroll full-time in their academic program during the next available term. Specifically:

<table>
<thead>
<tr>
<th>If you graduate from IEP...</th>
<th>... you must start your academic program in:</th>
</tr>
</thead>
<tbody>
<tr>
<td>at the end of Fall A (October)</td>
<td>Spring semester (January)</td>
</tr>
<tr>
<td>at the end of Spring A (March)</td>
<td>Summer term (May)</td>
</tr>
</tbody>
</table>

Students who can follow this rule are allowed to remain in the U.S. while waiting to start their academic program. If you believe you will graduate from IEP in October or March, you should make an appointment at the ISSS office in Rike 204 to discuss how this will affect your visa status.

TOEFL/IELTS: Timelines to Submit Your Score

If you are a conditionally admitted student and you have an acceptable TOEFL or IELTS score, you can waive the IEP requirement by bringing a copy of your score report to the IEP Student Advisor, on or before the first day of IEP classes.

- **If you submit your score during Fall A or Spring A term....**
  Check the university’s academic calendar to know the last day students can register for academic classes. Submit your score to the IEP Student Advisor before this deadline, and you will be able to start academic classes immediately.

  - **If you miss this deadline,** then you must register for a full-time IEP schedule to protect your F1 visa status. At the end of the IEP’s “A” term, you can stop IEP and take a break. If you stay in the USA during this break, then you MUST enroll in a full-time schedule in January, May, or August, whichever is sooner.

- **If you submit your score during Fall B, Spring B, or Summer term....**
  New students (first term on campus) must stay enrolled in IEP to protect their F1 visa status. However, continuing IEP students may drop their IEP classes and take a break. If they stay in the USA during this break, then these students MUST enroll in a full-time schedule in January, May, or August, whichever is sooner.

I-20 Signature Required for Travel Outside United States

Before students leave the US, they must provide International Student and Scholar Services with a copy of their airline ticket and have their I-20 signed by International Student and Scholar Services.

Taking Time Off and Returning Home

**After successfully completing your studies**

After students successfully complete their studies, they have 60 days to leave the US. When students decide to return to their home country, they must provide International Student and Scholar Services with a copy of their airline ticket.

**Without successfully completing your studies**

If students decide to return home and did not successfully complete their studies, they must leave the US immediately. They must provide ISSS with a copy of their airline ticket. An exception to this rule may be granted by the Center for International Programs; however, with this exception, the student must leave the US within 15 days.
Intensive English Program
Formal Student Complaint Form

Return your completed formal complaint form to the IEP Director (Rike Center 111) or the IEP front desk, located in Rike Center 112.

Student Name: ______________________________________ University ID#: ____________________
UD e-mail address: ________________________________________________________@udayton.edu
Date _______ / _______ / _______ Current Level(s) _____________________________________
   month       day       year

Please check ☑ all that apply. I have a complaint about:

☐ My instructor: ___________________________  Instructor’s name; course and level
☐ My books
☐ My class: ________________________________  Class name and level
☐ IEP Student Orientation
☐ Placement Test
☐ Student Services (at Rike 112)
☐ IEP Tutoring Place
☐ The IEP policy about: ____________________________
☐ Other (please explain): ____________________________

Please explain your complaint in detail below. Use the back of this form if necessary.
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________

Student’s Signature ____________________________________________
Assisted/Translated by _______________________________  First name       Last name
Intensive English Program

Academic Dishonesty Incident Report

In their role as cultural informants, IEP Instructors and IEP Adjuncts should include information about academic honesty and avoiding plagiarism in their syllabi and discuss these concepts in their classes. In cases of clear violation of the IEP Academic Honesty Policy (stated below), the instructor should give the student a zero on the assignment, meet with the student to discuss the incident and the consequences, and then complete the following report.

Instructors should submit completed report to the Student Advisor within 7 days of the incident.

IEP Academic Honesty Policy from the Student Handbook:

Copying words or sentences from someone else’s work (like from a website, article, or book) without including a citation to show where those words or sentences came from is called plagiarism, and it is a very serious mistake in American universities. Your teachers will show you how to avoid plagiarism.

In addition, if someone else does a student’s work, that is considered cheating. Students will receive a zero on any paper in which they have plagiarized or cheated, and the teacher will file a report with the IEP Advising Office.

Students who are reported for plagiarism a second time, even in a different IEP class, may be dismissed from (asked to leave) the Intensive English Program.

Student’s Name: ___________________________________ Date of Incident: __________________

Teacher’s Name: ___________________________________ Course Level & Title: __________________

Category of the Incident:

- Cheating on a test or other assignment
- Committing plagiarism with the intent to deceive
- Submitting work done by someone else
- Aiding or encouraging the dishonest actions of someone else
- Other ____________________________________________________________

Description of the incident: ____________________________

_____________________________________________________________________

_____________________________________________________________________

_____________________________________________________________________

_____________________________________________________________________

Action taken by instructor in this incident: ___________________________

_____________________________________________________________________

_____________________________________________________________________

_____________________________________________________________________

Instructor’s Signature: ____________________________