Communicating for Leadership Success

April 2016 | 8:30 AM – 12 PM | KU 222

Audience: executive directors, directors, supervisors, coordinators, professionals

Organizations need leaders who can do more and be more in order to succeed in today’s complex environment. They need leaders with strong interpersonal skills who can get things done by mobilizing and engaging others. This foundation course for most Interaction Management® courses helps leaders communicate effectively so they can spark action in others. The course teaches leaders the Interaction Essentials they need to handle the variety of challenges and opportunities they encounter every day in the workplace and beyond.

PERFORMANCE OBJECTIVES

- Achieve results through others by building strong interpersonal relationships.
- Plan for successful interactions with team members in-person and virtually.
- Provide meaningful, supportive feedback that motivates team members and helps individuals improve their performance.
- Impact business outcomes by consistently meeting the personal and practical needs of others.

COMPETENCIES DEVELOPED

- **University of Dayton**: Personal Character (Builds Relationships and Community), Communicates with Skill and Candor
- **NASPA/ACPA**: Human/Organizational Resources; Ethical Professional Practice
- **Marianist Administration**: Organizational Assets (Networking)

REGISTRATION

Register online at the Student Development staff page on OrgSync.com.

ROGER FORTMAN

Roger Fortman has been a consultant, trainer and executive coach for more than 20 years, working with organizations across the United States and in Sweden. He provides training and consultation in strategic planning, leadership development, change and culture management, team building, generations, diversity, behavioral interviewing, and conflict and stress management. Fortman is a qualified/certified trainer in AchieveGlobal (Zenger Miller), DDI including Targeted Selection, DiSC Indra and Myers-Briggs Personality Types. He is also a national executive coach for the National Hospice and Palliative Care Organization. Fortman has taught courses at the University of Dayton and Wright State University.