

## Are you having problems accessing files in Isidore?

If you click on a file within Isidore and nothing happens, it may be because Internet Explorer is blocking the content.

Once you click on a link to a file, you may notice a dialogue box will pop up at the bottom of the screen and say 'Do you want to open or save *Filename* from Isidore.udayton.edu?' To download the content, click on either the 'Open' or 'Save' button (depending on what you want to do).

In some cases, please be aware that you may need to try to open the webpage again to get the file to open or save.

